Data Notice – Servo ventilators

Purpose of this notice

The purpose of this data notice is to inform you, in accordance with the transparency requirements for connected products under Article 3.2 of the EU Data Act, about the product data generated through your use of Servo ventilators and your rights regarding such data.

Data that is accessible to you through the device's user interface and typically utilized as part of providing care is not included in this data notice. Also note that the information below regarding type of data, format, volume etc. may vary based on the use and setup in each individual case. Please contact us if you have any questions related to your devices.

Product data generated by the connected product

Product	**Type of data**	**Format of data**	**Estimated volume**	**Capable of generating data continuously and in real time**
All ventilators in the Servo product range	Log files including events, interactions, alarms, device configurations and changes, measurements data (e.g. oxygen volume and pressure), treatment data and patient data (gender, length, weight and patient category (adult/child)).	Proprietary protocols	10 MB per day.	Yes.

Storage of product data and retention time

Product	**Capable of storing data on-device or on a remote server?**	**Retention time**	**Possibility to delete product data manually**
All ventilators in the Servo product range	Yes, both on-device and remote. Log files is stored on device but continuously overwritten due to a circular buffer design.	Retention time varies with type of data and devices use profile but is typically less than 3 months. If data is stored on a remote server, retention time is controlled by you. If you have connected it to Fleetview, the product data is stored permanently.	For log files in Fleetview, deletion could be made upon request.

How you may access the product data

If your product is connected to Getinge's fleet management service Fleetview, log files can be sent via network using proprietary AIDE protocol, and accessible in that service. Log files can also be read directly on the device screen, extracted through a USB, or sent to local third-party systems like a patient monitor via serial port and the proprietary SCI protocol or via network using proprietary AIDE protocol to our device remote viewer - Twinview.

Contact details for access requests

To ask questions about data access, contact Getinge through:

E-mail: data.protection@getinge.com