

Data Notice – Tegrís

Purpose of this notice

The purpose of this data notice is to inform you, in accordance with the transparency requirements for connected products under Article 3.2 of the EU Data Act, about the product data generated through your use of Tegrís and your rights regarding such data.

Data that is accessible to you through the device's user interface and typically utilized as part of providing care is not included in this data notice. Also note that the information below regarding type of data, format, volume etc. may vary based on the use and setup in each individual case. Please contact us if you have any questions related to your devices.

Product data generated by the connected product

During use, the device may generate the following types of data:

Type: Log data containing information about application status and events up to a specific point in time. Includes metadata such as device ID and software version, as well as device performance metrics like disk usage.

Format: Stored as plain text files, where each line represents a single log entry in the following format: TimeStamp [Origin in the Software] Type (ERROR, INFO, WARN): Message
Log files are typically compressed as ZIP archives, which contain a folder structure corresponding to different components or modules of the application.

Estimated volume: Less than 500 MB per day.

Capable of generating data continuously and in real time: Yes

Storage of product data and retention time

Product data is stored locally on the Tegrís device and, where configured by the user, may also be transmitted to, and stored on a remote server.

The retention period for product data on the Tegrís device is dependent on the system's usage rate. Due to limited storage capacity, a rolling log file mechanism is employed, resulting in automatic overwriting of log files after one week.

If you have connected Tegrís to Fleetview, the product data is stored permanently.

How you may access the product data

If the product is connected to Fleetview, some parts of the product data will be accessible to the user through that platform. Product data that is not available in Fleetview can be accessed by a trained user with elevated access rights or by contacting Getinge, as described below.

Contact details for access requests

To request access, or ask questions about data access, contact Getinge through:

E-mail: data.protection@getinge.com