

Update: CS300 Service Support Extension

February 15, 2026

Dear Valued Customer,

This is an updated communication addressed to all current owners of the Getinge CS300 Intra-aortic Balloon Pumps (IABP).

As previously communicated, the discontinuation of global service and support for CS300 IABPs was scheduled for December 31, 2026, with the potential for an extension based on spare parts availability. Based on our current spare parts inventory, support can now be extended through December 2027.

To provide our customers with continued flexibility, we have extended service support through both service contracts and on-demand service for an additional year. Should an unexpected shortage of spare parts occur prior to the end of 2027, we will discontinue issuing new service contracts. In such a case, service contract customers will be notified of any anticipated impact.

The CS300 IABPs have been a vital part of our product line for over the past two decades, we want to express our deepest appreciation for your trust. We remain committed to helping you deliver optimal IABP therapy for your patients, thank you for your loyal support.

Please contact your local Getinge sales representative to extend your current service contract or for questions regarding CS300 service options.

Sincerely,

The Getinge Team