

Getinge Service Agreements

For maximum uptime. For premium reliability. For moments that count.

Getinge offers a variety of service agreements to help meet your facility's needs. As the original equipment manufacturer (OEM), we provide unmatched product expertise, access to original OEM parts, and highly skilled technicians with the ability to repair back to original product specifications. A Getinge service agreement can help your facility maximize uptime, control costs, and ensure your equipment is running at peak performance.

	Getinge Service Agreements			
	Standard Warranty	Preventive	Professional	Premium
Coverage	Standard warranty coverage	Preventative maintenance coverage	Repair & Preventative Maintenance with broad parts coverage	Comprehensive, Predictable, fixed-cost coverage
Preventative maintenance travel & labor		•	•	•
Preventative maintenance parts		•	•	•
Repair travel and labor	•		•	•
Repair parts	•		•	•
Telephone response time	2 hours		4 hours	2 hours
On-site response time	1 day		2 days	1 day