

Less searching.
More visibility.

myGetinge

Customer Portal

Access your Getinge orders, service activities and documents when you need them.



Why the Customer Portal?

myGetinge gives you direct access to frequently needed Getinge information in one portal.

Instead of chasing updates across multiple contacts and channels, your team can check order status, follow service activities and access documentation directly.

Access myGetinge from any web-enabled computer, tablet or smartphone.

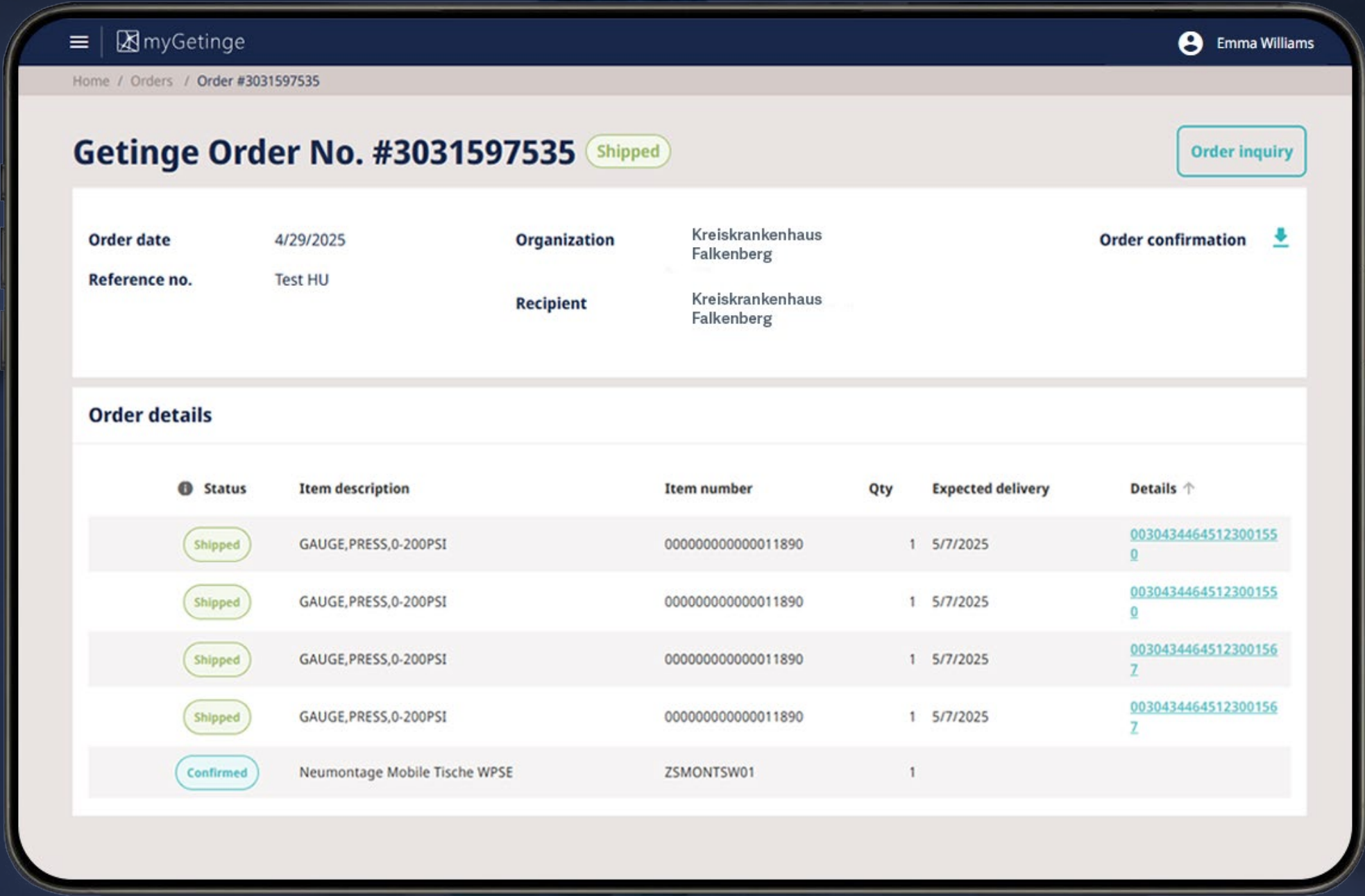
What this can mean for your team

- ✓ **Procurement**
Check order status and access confirmations and invoices directly.
- ✓ **Biomedical engineering**
Follow service activities and access connected equipment insights.
- ✓ **Clinical teams**
Stay informed about relevant delivery and service activities.
- ✓ **Management**
Gain greater visibility across orders, service activities and support interactions.

Built around your everyday needs.



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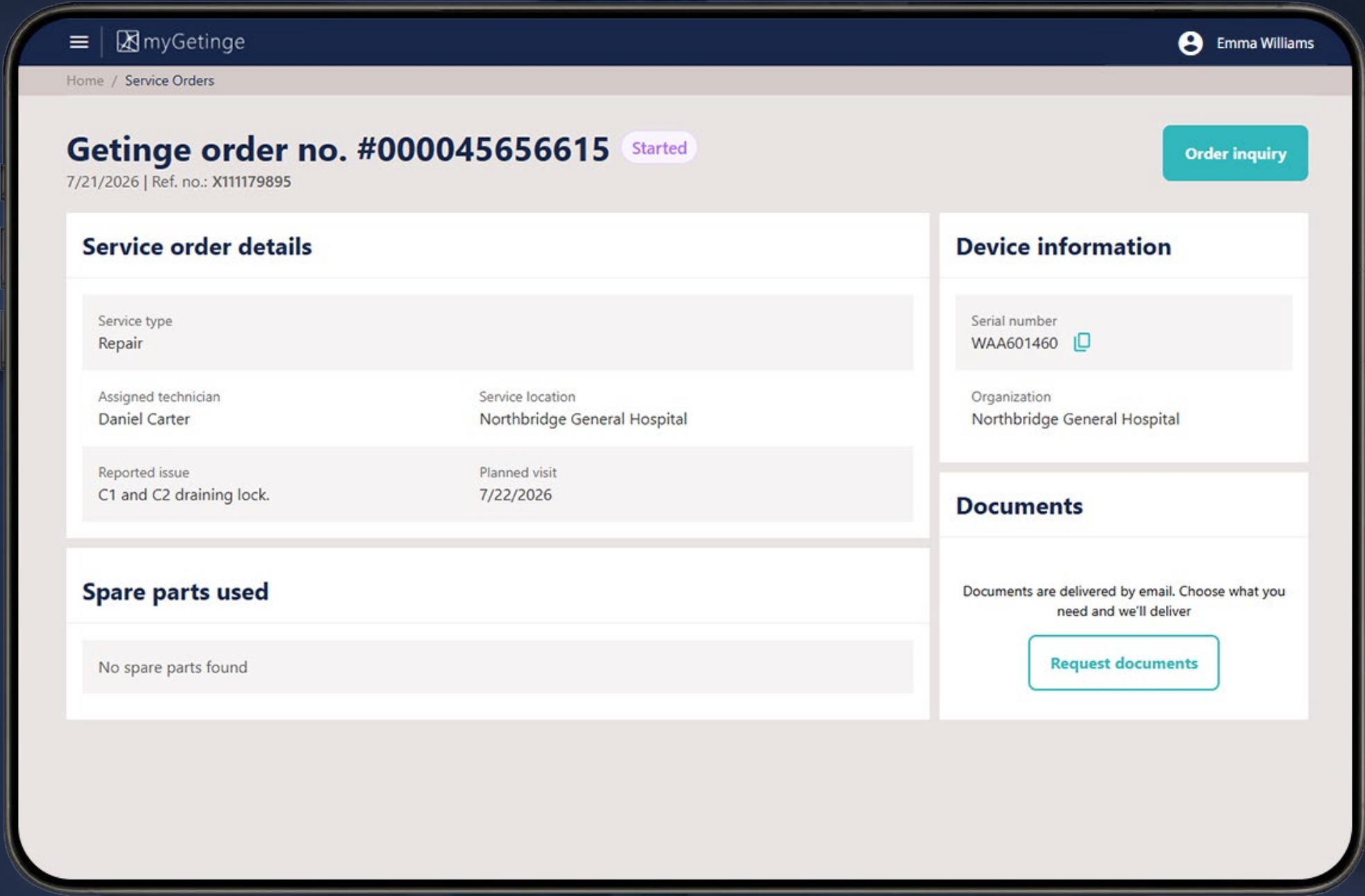


Order Tracking

Know where your order stands – without asking for an update.

View current and past orders in one place, with status updates from confirmation through shipping and delivery. Integrated tracking shows the latest estimated delivery times to support planning, while order confirmations are available to download directly.

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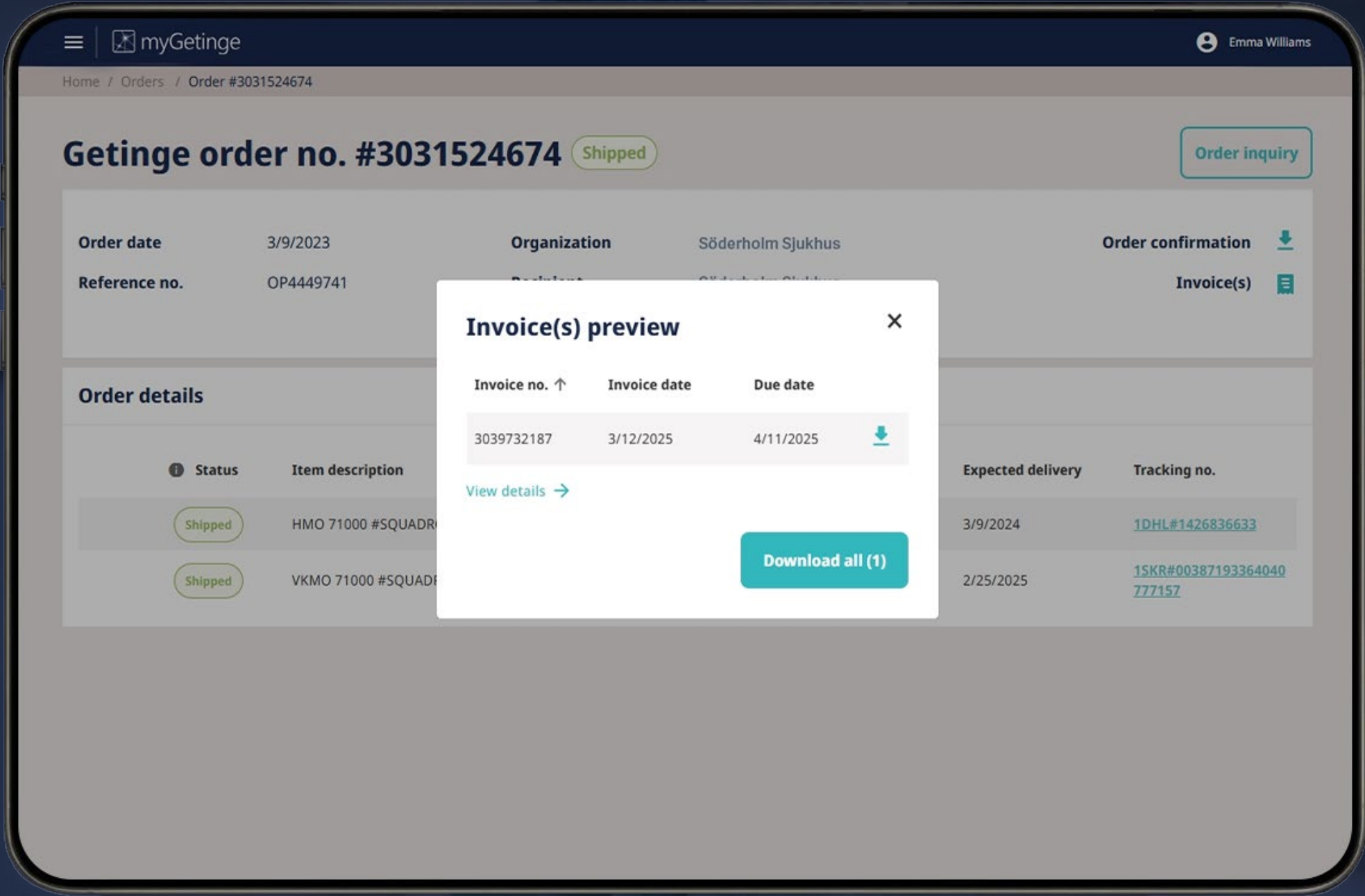


Service Orders

Stay informed from service request to completion.

Follow planned and ongoing service activities in one place. View the current status, associated equipment, planned visit dates and assigned service engineer – whether you’re coordinating scheduled maintenance or following up after a service visit.

Built around your everyday needs.



Document Access

Find the documents you need – without searching through emails.

Access order confirmations, invoices and available delivery documents directly alongside the orders they belong to. This gives your team a clear reference point whenever information needs to be checked, downloaded or shared.

Built around your everyday needs.



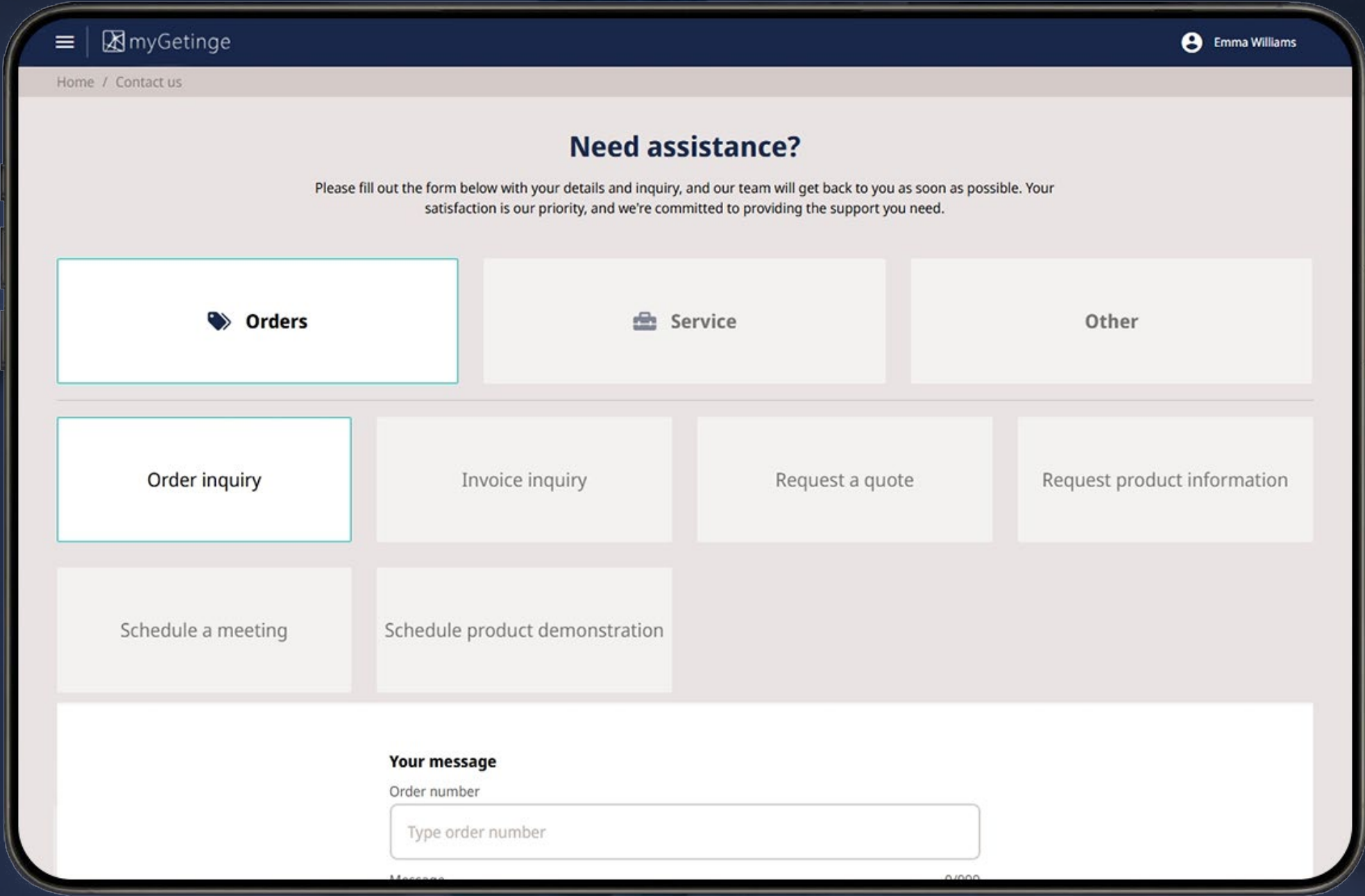
Secure Access

Access your information with confidence.

myGetinge uses secure authentication and established cybersecurity standards to help protect your account information and ensure that portal access is limited to authorized users. Built on established security standards:

- ISO 27001 and ISO 27701
- Secure user authentication
- Certified data center environment
- Regular independent penetration testing

Built around your everyday needs.

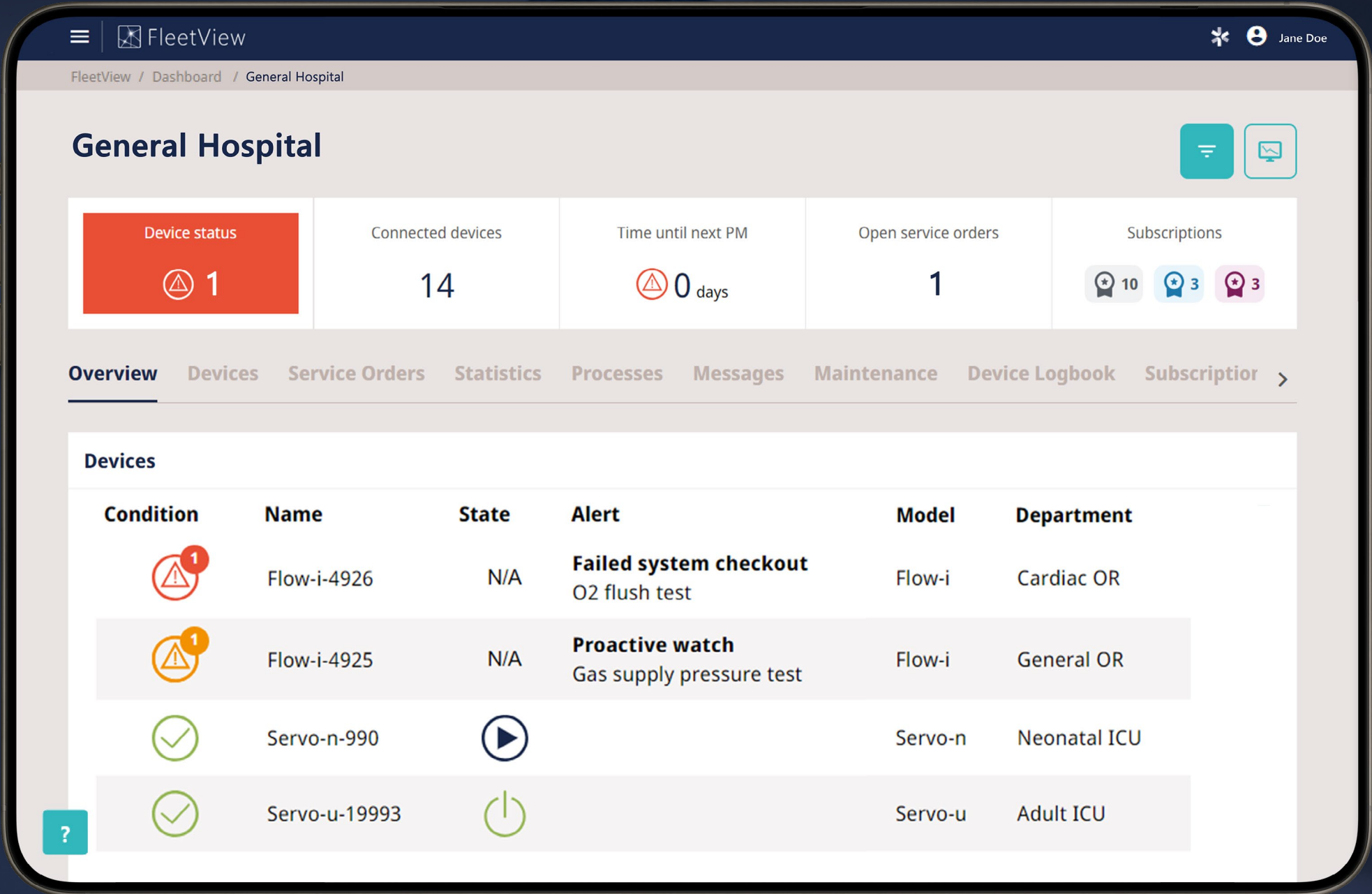


Support Management

Ask the right team – with the right context already included.

Raise an inquiry directly from a specific order or invoice, so the relevant details stay connected to your request. For broader sales, service or training questions, the Contact Us function helps route your inquiry to the appropriate Getinge team – directly from the portal.

Built around your everyday needs.



Connection to FleetView

Connected equipment insights – without another login.

Access FleetView directly through myGetinge to view your installed base of connected devices, including service history and usage information that can support maintenance planning and equipment management.

FleetView requires a separate subscription.

Shaped by the people using it.

Customer input shaped what the portal does and how it works.

Users across clinical, technical and administrative roles told us what they needed from an account portal – and continue to shape how it develops.

“The customer portal has been intuitive and easy to use from the start. It’s already improving visibility for my team and helping us stay on top of ongoing activities. I see great potential in the platform and am excited about the innovations that lie ahead.”

Andrew Kennedy

Head of Clinical Engineering and Technical Communications
Department at Mater Misericordiae University Hospital, Dublin



Ready for easier access to your Getinge information?

myGetinge
Customer Portal

Request access to myGetinge and get direct access to the order, service and document information available for your account.

Request access to myGetinge

Learn more

Getinge is a global provider of innovative solutions for operating rooms, intensive care units, sterilization departments and for life science companies and institutions. Based on our firsthand experience and close partnerships with clinical experts, healthcare professionals and medtech specialists, we are improving the everyday life for people – today and tomorrow.

This document is intended to provide information to an international audience outside of the US.

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