

Welcome to **myGetinge** Customer Portal

Your essential information in one place.
Access anytime, anywhere.



Why the Customer Portal?

The Customer Portal is your central digital hub for everything related to your account with us.

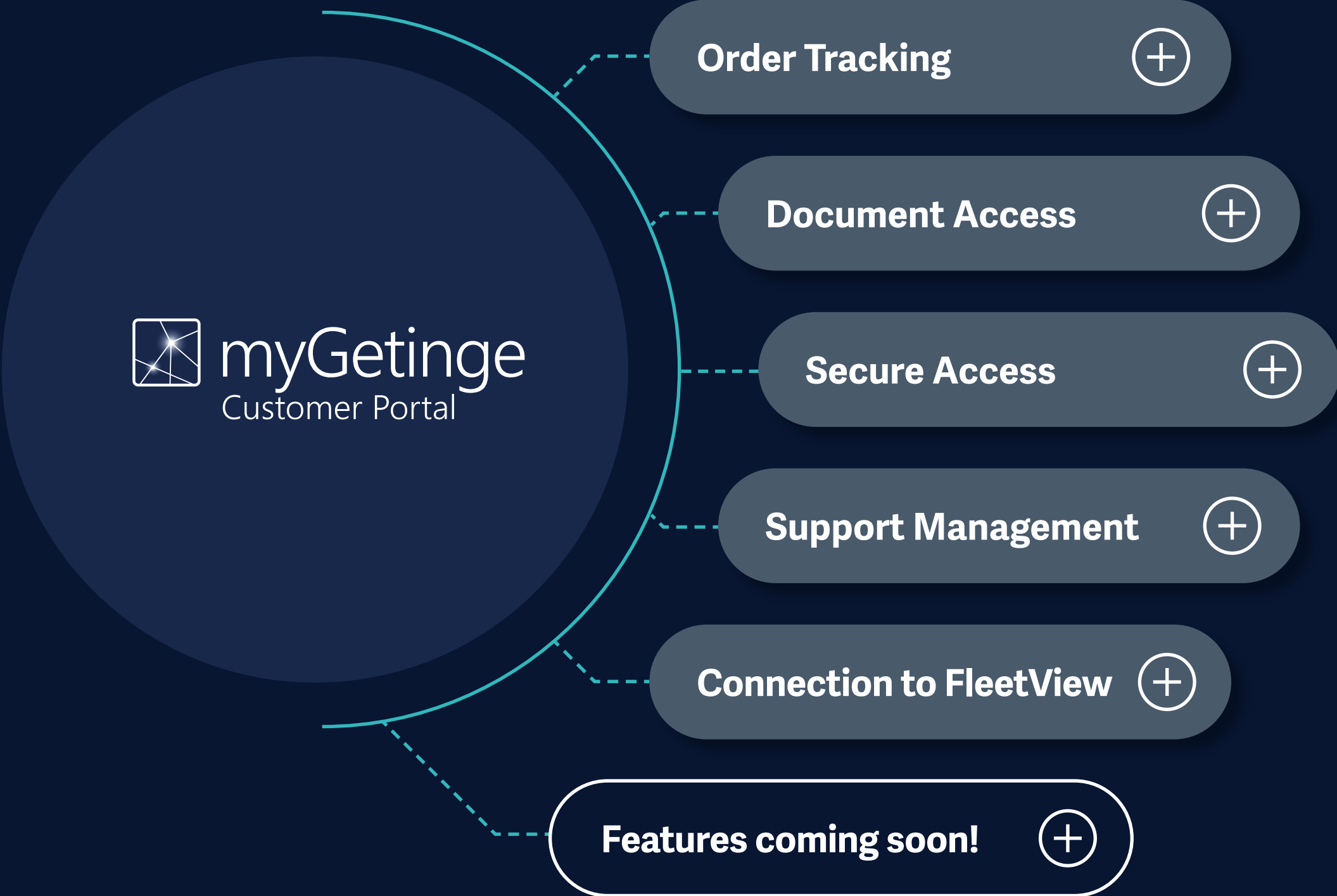
Designed to save you time and give you more control, the portal brings together key tools and insights into a single, easy-to-use platform.

Access myGetinge from any web-enabled computer, tablet, or smartphone. The user-friendly interface makes it easy to navigate your account data.

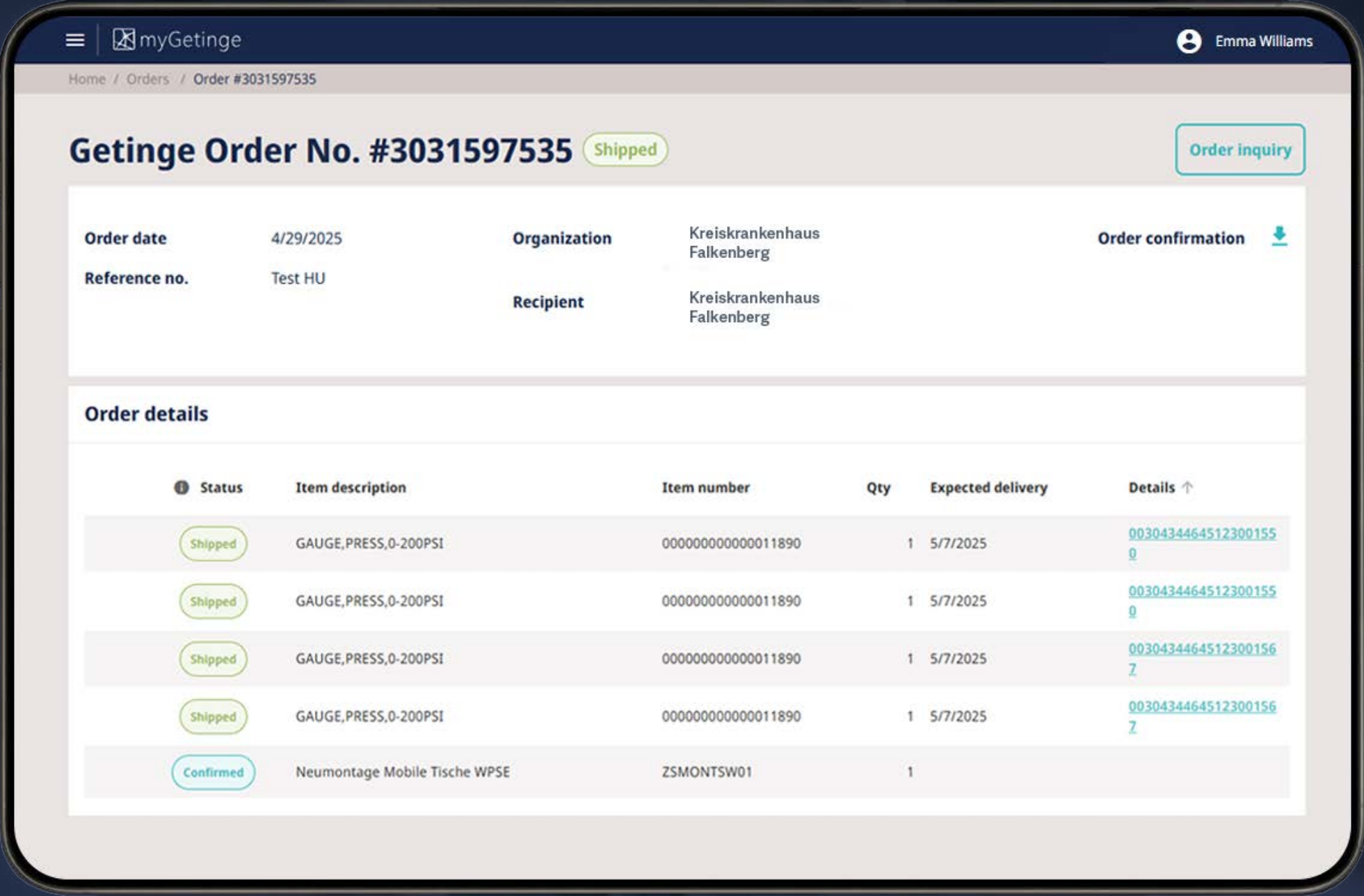
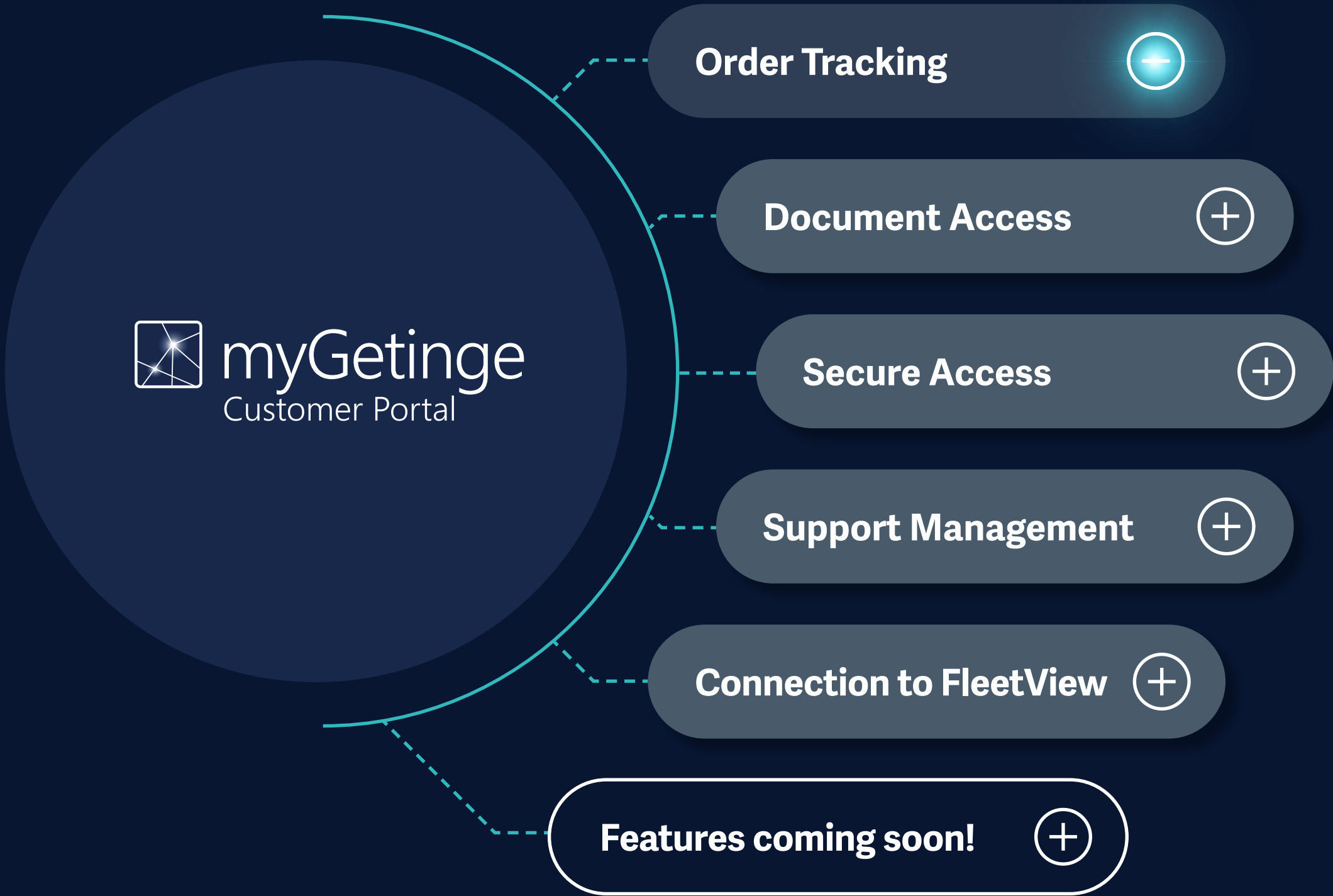
Benefits for customers

- ✓ Instant access to critical data – because every second counts.
- ✓ Automatic updates replace manual follow-ups – no email traffic anymore.
- ✓ Act quickly with up-to-date data at your fingertips.
- ✓ Empower cross-functional teamwork – clinical, technical, and administrative staff collaborate seamlessly.

Key Features



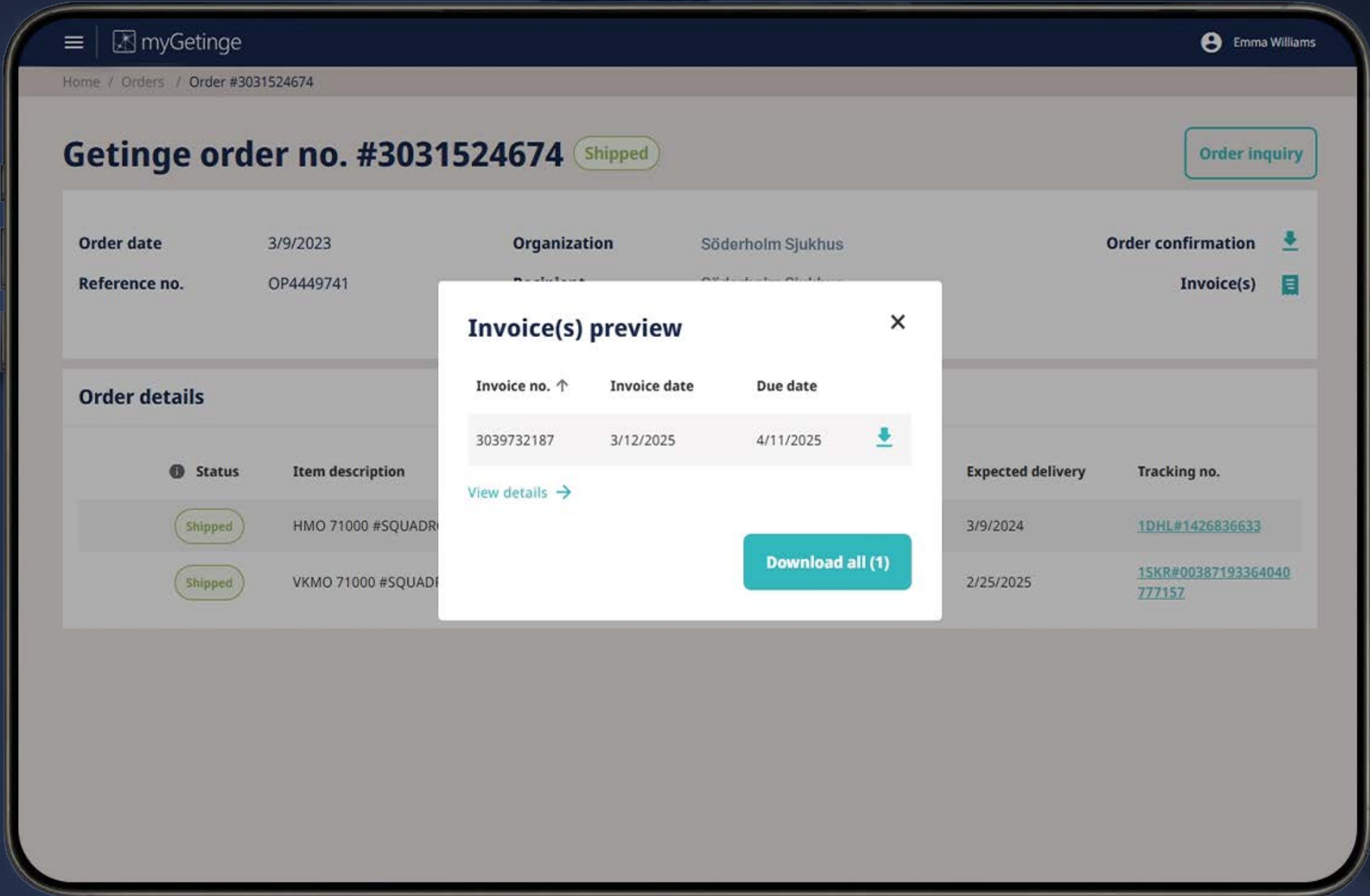
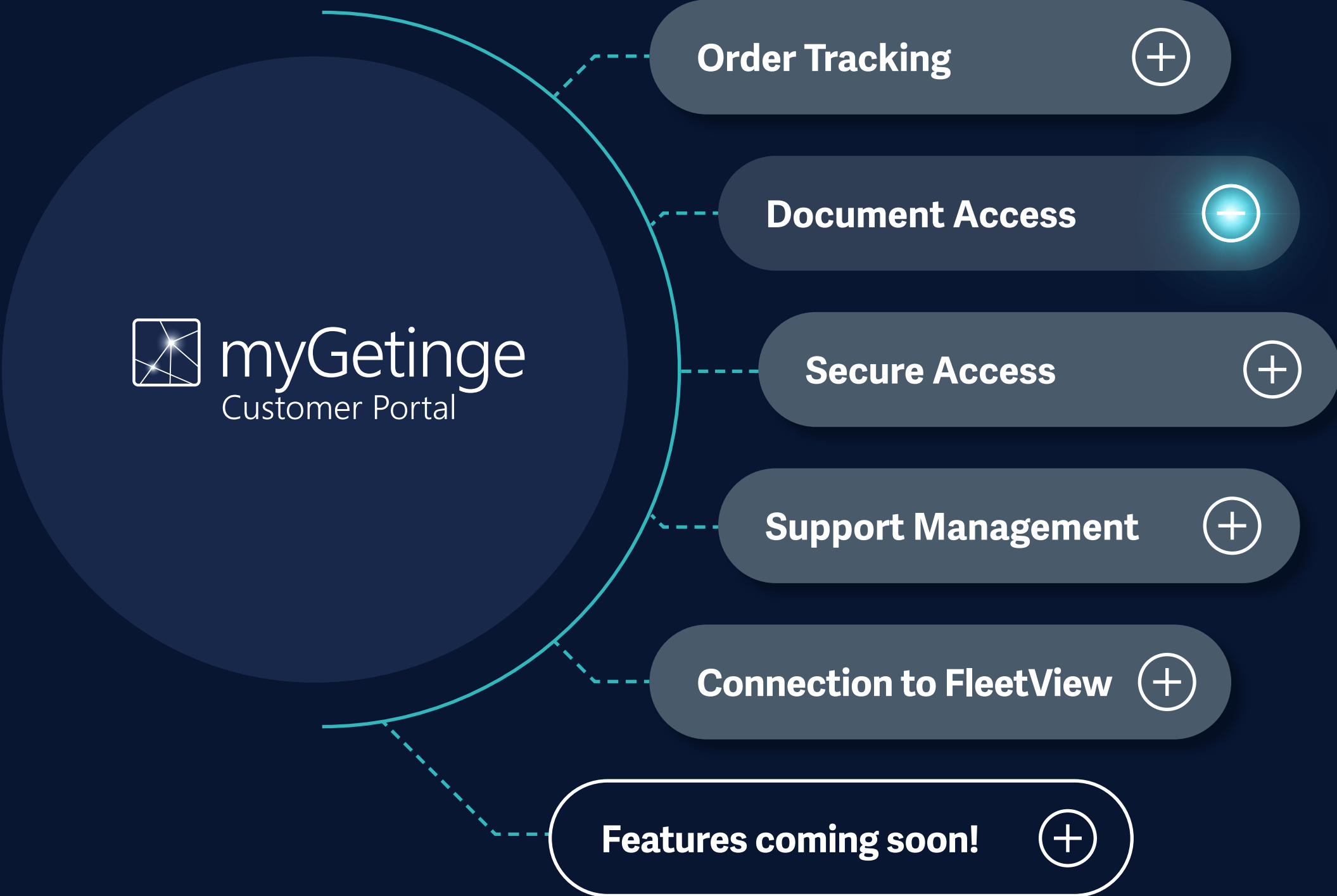
Key Features



Order Tracking

Keep track of your hospital's supplies with a clear overview of current and past orders – all in one place. Real-time status updates show each step of the process, from order confirmation to shipping and delivery. Integrated tracking lets you monitor progress and stay informed with the latest estimated delivery times, helping reduce uncertainty and improve planning. You can also download order confirmations directly for your records, making documentation quick and hassle-free.

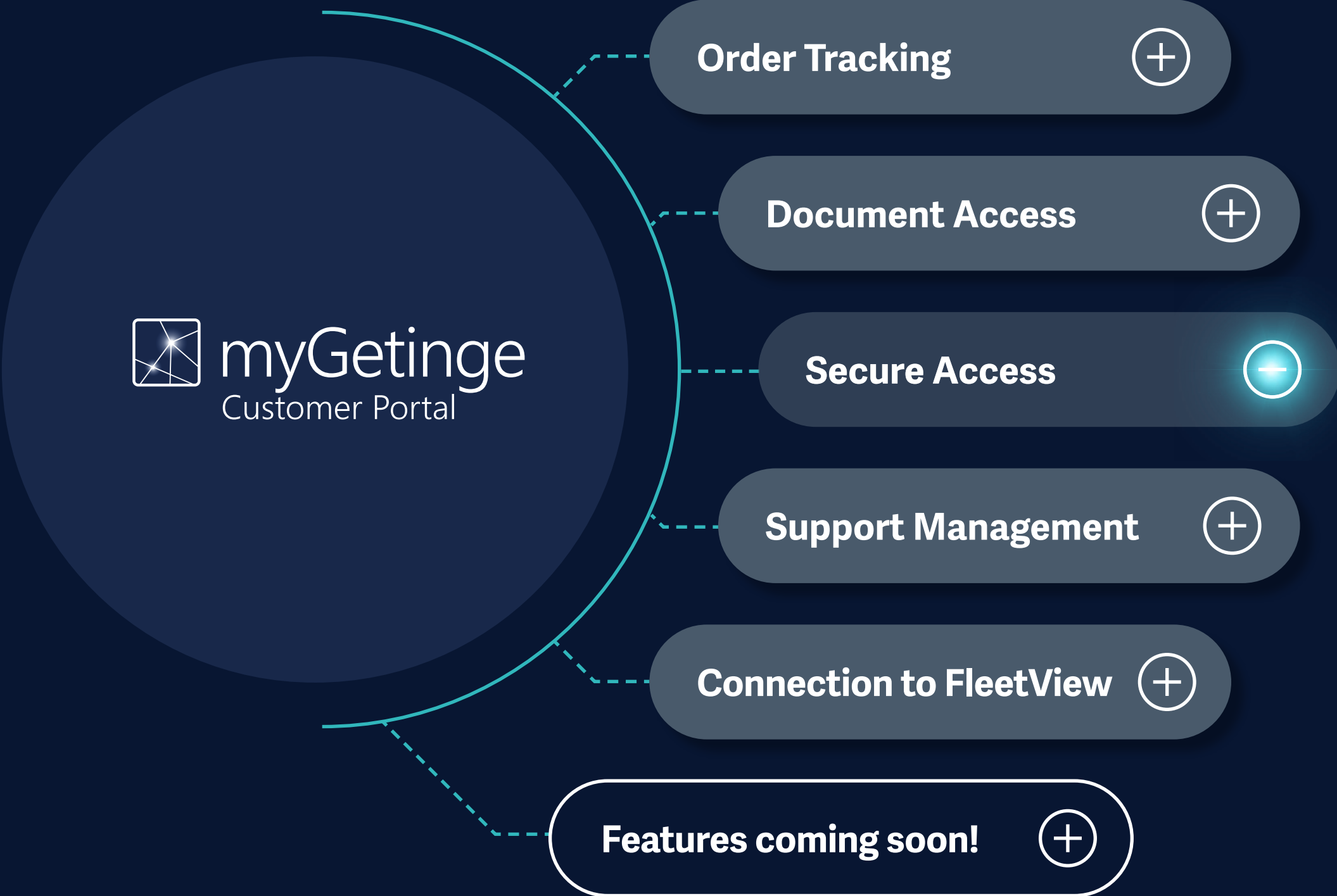
Key Features



Document Access

Stay on top of your hospital's operations with easy access to essential documents like order confirmations, invoices or delivery notes (coming soon) – all in one place. The portal ensures that these materials are available when you need them, helping streamline procurement, manage financial records efficiently and track deliveries.

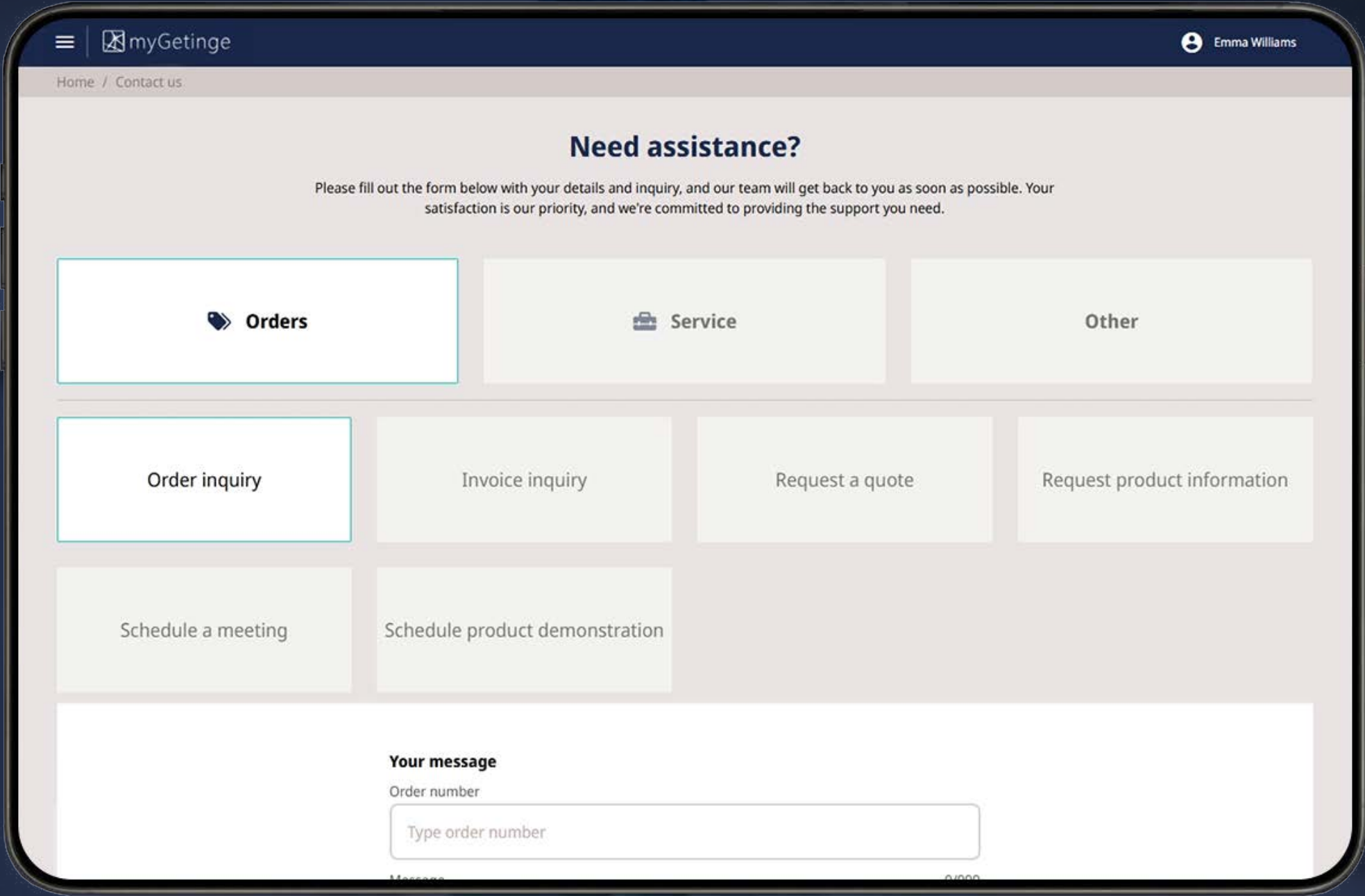
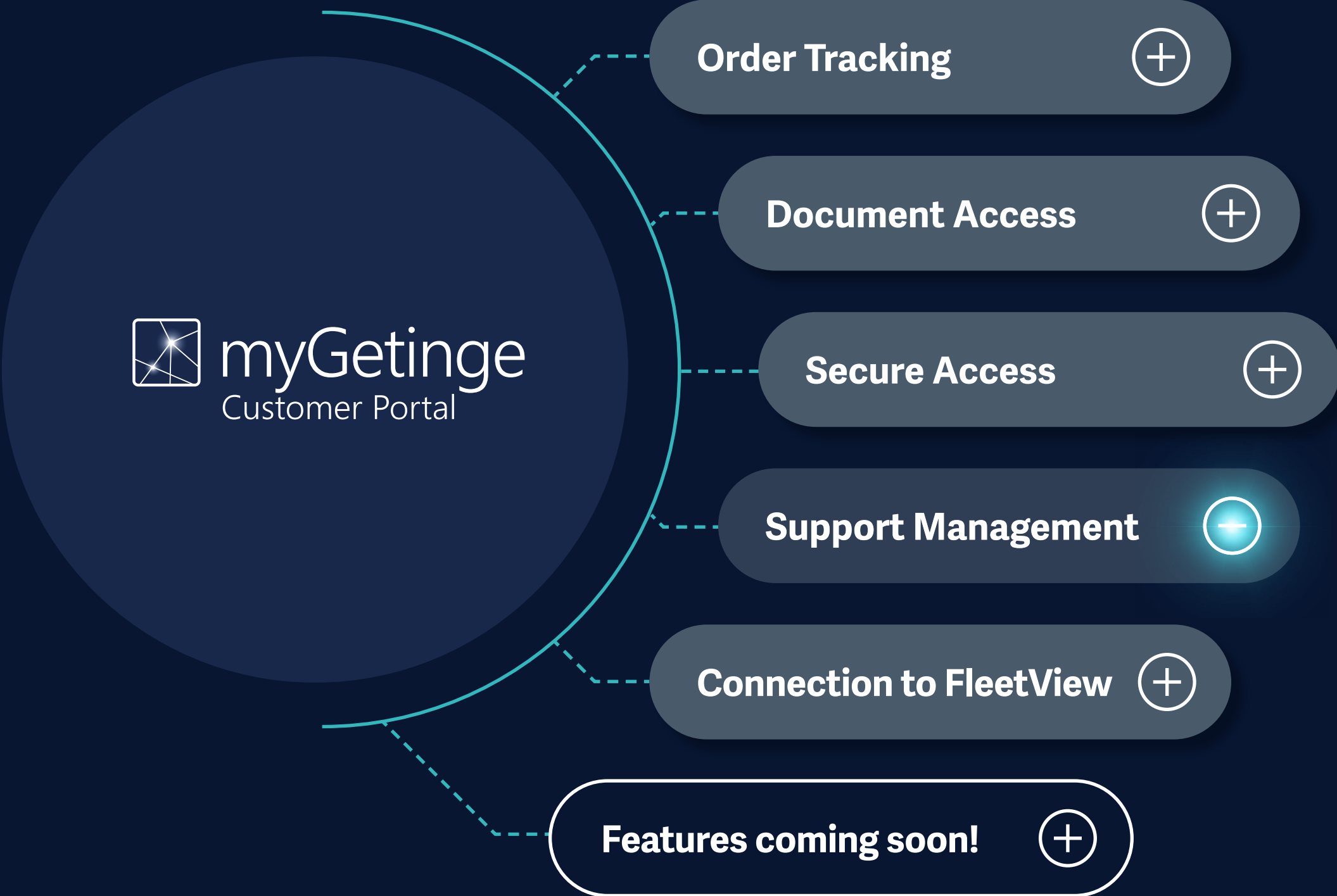
Key Features



Secure Access

Log in with confidence using personalized credentials that ensure only authorized users can access the portal. Your data is protected by advanced encryption and compliance with healthcare-grade security standards – keeping patient information and hospital operations safe at all times.

Key Features



Support Management

Whether you have a question about a specific order or invoice, or need assistance related to sales, service, or training, the portal’s Support Management feature makes it easy to get help. You can send inquiries directly linked to individual transactions or use the **Support Us** function to reach the right team for broader topics. Everything is designed to streamline communication and ensure you get timely, relevant support – right from within the portal.

Key Features



myGetinge
Customer Portal

Order Tracking



Document Access



Secure Access



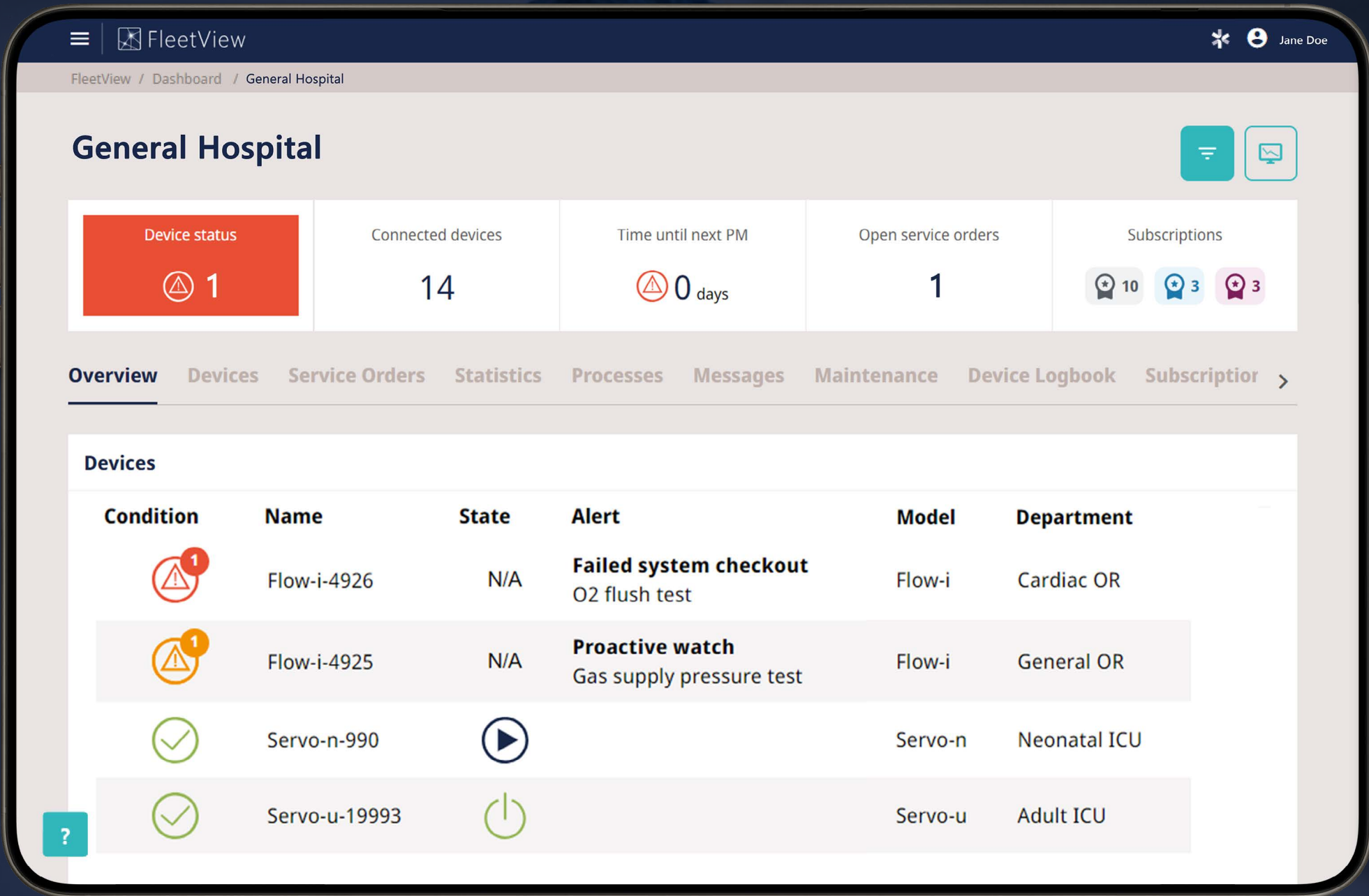
Support Management



Connection to FleetView



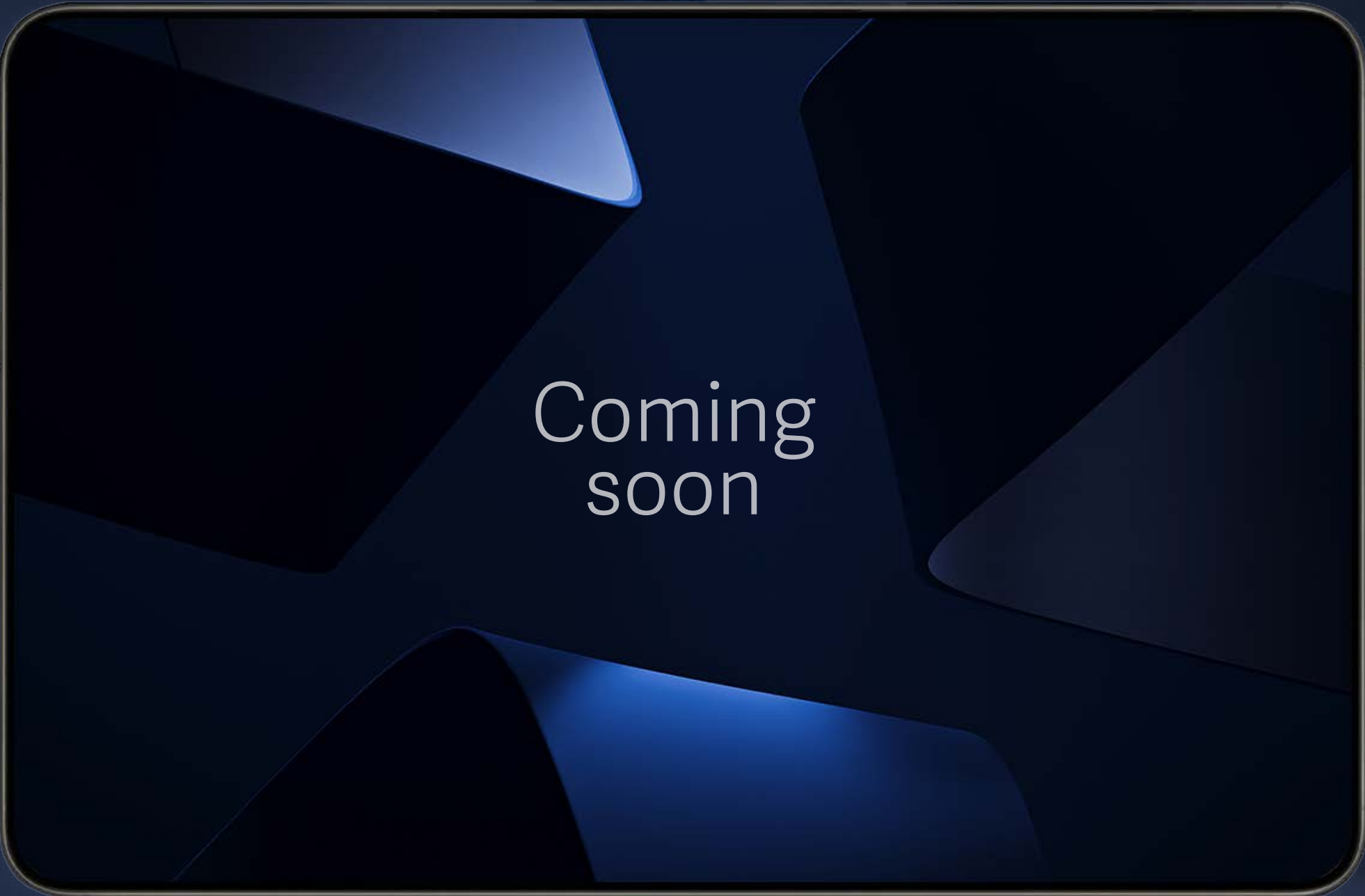
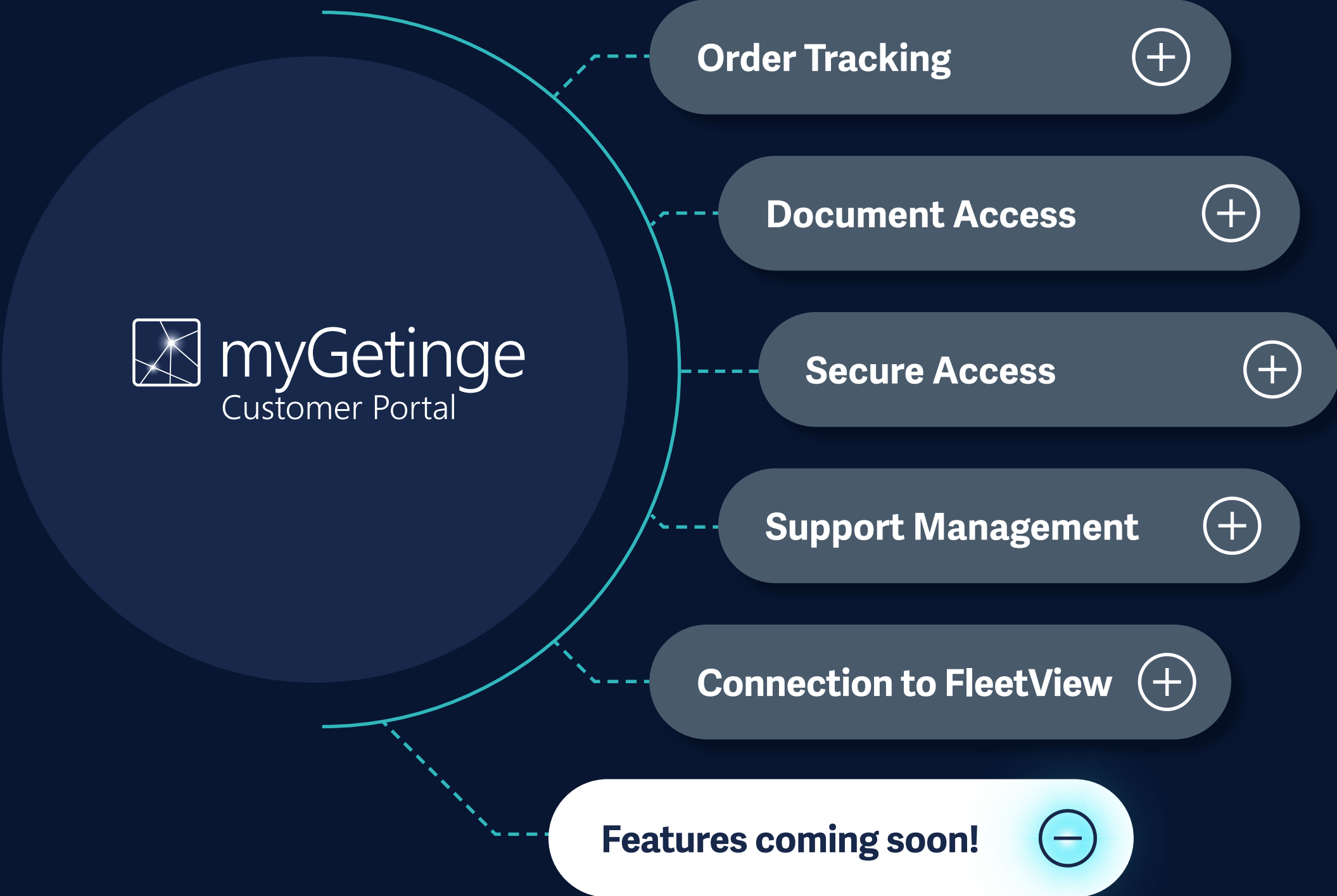
Features coming soon!



Connection to FleetView

FleetView offers a complete view of your installed base of connected equipment, providing secure real-time service data and usage statistics that empower informed decision-making. With this wealth of information at your fingertips, you can plan maintenance with precision, optimize performance, and ensure your devices are always ready to perform when needed.

Key Features



Features coming soon

- **Service Information:** Stay informed with real-time tracking of your service orders.
- **Device Visibility:** Get a comprehensive overview of all your Getinge devices.
- **Consignment Order Tracking:** Enhance visibility into consignment-related activities.

Built with our customers, for our customers.

At Getinge, we are committed to empowering our customers with smart, user-centric solutions.

The Customer Portal is a testament to that vision – designed to simplify workflows, enhance transparency, and support proactive collaboration.

“The customer portal has been intuitive and easy to use from the start. It’s already improving visibility for my team and helping us stay on top of ongoing activities. I see great potential in the platform and am excited about the innovations that lie ahead.”

Andrew Kennedy

Head of Clinical Engineering and Technical Communications
Department at Mater Misericordiae University Hospital, Dublin



Ready to experience

myGetinge

Customer Portal

With decades of experience in healthcare and life sciences, Getinge has developed the Customer Portal – a centralized digital hub that simplifies your interactions with us.

Get in touch with us today to learn how the Customer Portal can support your team and elevate your experience with Getinge.

Contact us for a demo

Learn more

Getinge is a global provider of innovative solutions for operating rooms, intensive care units, sterilization departments and for life science companies and institutions. Based on our firsthand experience and close partnerships with clinical experts, healthcare professionals and medtech specialists, we are improving the everyday life for people – today and tomorrow.

This document is intended to provide information to an international audience outside of the US.

Getinge AB · P. O. Box 8861 · SE-402 72 Getinge · Sweden · Phone: +46 (0) 10 335 00 00 · info@getinge.com

DMS-0014205 v1

www.getinge.com