



Caring for those who care

Getinge 360° Services

This document is intended to provide information to an international audience outside of the US.

GETINGE 



Helping you deliver better healthcare

Getinge provides 360-degree services, centred around your specific needs, to improve efficiency and create value throughout your hospital-wide workflow. It can be focusing on higher quality of care, increased patient safety, equipment uptime, staff satisfaction, and optimized use of resources.

To support you in the best possible way, we look at the entire journey of delivering healthcare. From value creation partnership and financial solutions, to planning and design of workflows, project implementation, staff training, digital support solutions, and equipment uptime through preventive maintenance services. All coordinated and aligned for your operational and financial goals.

As your service partner, we work together with you to identify both opportunities and challenges in order to improve care outcomes and optimize your use of resources. Always aiming for stronger and proven values for your hospital.

Value Creation Partnership

Value Creation Partnership

We provide strategic analysis and insight, helping you identify the opportunities and challenges to improve care efficiency, and finding the solutions to create more value for your hospital.

Financial Services

Financial Services

We offer a financial solution to increase your possibilities to invest in state-of-the-art medical equipment and healthcare solutions. Our financial services team analyze your needs to present you with the best financing for the right investment – whether it is a new surgical department or getting the best service deal for your equipment.

Planning & Design

Planning & Design

Our planning and design services will help you find the optimal workflow and safety solutions for your facility, whether it is in the OR, the ICU, or in the sterile reprocessing department. Supported by the latest technology in 3D drawing and presentations, we will give you what you need to make the right decisions on optimizing your hospital architecture.

Project Implementation

Project Implementation

We offer you a range of services to coordinate and realize any project, from planning, to installation, implementation and start-up. Everything is managed by one of our project managers, who will be your single point of contact – bringing you and your team peace of mind throughout the entire project implementation.

Education & Training

Education & Training

In-depth knowledge of therapies and the medical technology is central for increased care efficiency. As the manufacturer of premium hospital equipment and efficiency software solutions, we offer you tailored courses and know-how to ensure regulatory compliance, best practices, equipment uptime and optimal hospital workflows.

Digital Services

Digital Services

With our digital services, we support your efforts to improve care efficiency throughout the entire hospital workflow. From ensuring real-time data diagnostics, to faster troubleshooting and more effective care.

Technical Services

Technical Services

We offer services to maximize the useful life and long-term value of your Getinge equipment. With a Getinge Care service agreement, you will get preventive maintenance, original spare parts, easy troubleshooting and proactive service by our certified field service reps – ensuring equipment uptime and your departments running smoothly.

Technical Services

- Getinge Care service agreement
- Proactive and preventive maintenance
- Remote and smooth troubleshooting
- Online and onsite support
- Repairs
- Original spare parts and consumables
- Product and software updates

Digital Services

- Remote diagnostics
- Equipment monitoring
- Automatic maintenance scheduling
- Automatic replenishment of consumables
- Equipment performance statistics and analysis

Education & Training

- E-learning courses
- Training programs
- Webinars
- Performance support tools
- Academy/events
- White papers

Project Implementation

- Project management
- Equipment installation and implementation for OR, ICU and CSSD
- Implementation and application of IT solutions
- Budget and quality control
- In-time project delivery



Value Creation Partnership

- Performance analysis and insights
- Partner solutions / risk management
- Digital care solutions

Financial Services

- Cost-of-ownership calculation
- Leasing agreements
- Payments plans
- Financing solutions
- Project financing

Planning & Design

- Demand calculation
- 3D Modelling & evaluation
- Layout design
- Workflow solution design
- Hardware planning
- IT solutions planning & workflow



With a firm belief that every person and community should have access to the best possible care, Getinge provides hospitals and life science institutions with products and solutions aiming to improve clinical results and optimize workflows. The offering includes products and solutions for intensive care, cardiovascular procedures, operating rooms, sterile reprocessing and life science. Getinge employs over 10,000 people worldwide and the products are sold in more than 135 countries.

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