

Data Privacy Notice

At Getinge, we care about and respect an individual's rights regarding the processing of their personal information. This data privacy notice describes how Getinge companies worldwide (collectively "Getinge") processes the personal data of our third parties incl. but not limited to suppliers, customers, distributors and sales agents.

What personal data will we process and why?

Depending on your relationship with Getinge, we may process different categories of personal data about you, such as your name, telephone number, email address, company address, other contact information, geographical information, language preference, affiliated company, position/title and personal information you provide to facilitate communication and correspondence.

We will process the personal data that you submit to us for the specific purpose of e.g. facilitating purchase of goods or services by Getinge for use in Getinge's business and for any related technical support, training, quality control and regulatory compliance in association with such purchase; facilitating the promotion, marketing, sale, service, commercialization, technical support, training, distribution, quality control and regulatory compliance in relation to Getinge's products and services; and answering questions and comments from you and to provide you with information that you have requested.

Getinge has a legitimate interest in processing your personal data for the above described purposes of conducting its business (e.g. purchase goods and services from you or your company; promoting, commercializing and providing support for Getinge's products and services to your company; and responding to your requests). Considering that your personal data is provided by you on a voluntary basis or through a third party and the data processing activities are limited in scope (i.e. only processed for the above outlined purposes), Getinge considers the processing of your personal data only on one of the following legal basis.

- a) Consent
- b) Legal obligation
- c) Performance of a contract
- d) A legitimate interest of Getinge
- e) Vital interests of the Data Subject or tasks carried out in the public interest

Please be advised that the processing of your personal data for quality control and regulatory compliance purposes is necessary for Getinge's compliance with EU laws and regulations. Getinge has a statutory obligation to maintain traceability of its products as well as investigate and report product complaints to notified bodies. Getinge will need to process your contact information and other personal information in order to comply with these and other EU regulatory requirements.

In most instances, the processing of your personal data is also pursuant to a supply agreement, contractor agreement, distribution agreement, sales agreement, service agreement, or other contract with Getinge. The processing of your personal data is necessary for Getinge to fulfill its contractual responsibilities, including but not limited to issuing/receiving payments, facilitating shipment, export or import, providing/receiving training and product support and addressing any product or service related issues.

In relation to digital marketing and/or promotion, your personal data may also be processed pursuant to your consent to receive such information from Getinge. You can withdraw your consent at any time by contacting us. Please see the below contact information. Please be advised that withdrawal of your consent may result in our inability to fulfill our contractual obligations to you. Your consent may be given in a related email referencing this privacy notice.

How does Getinge collect and process personal data?

Getinge collects and process your personal data for the above purposes directly from you or public sources, with the required notification. This information can be provided, for example, by responding to or submitting a purchase order, sending us an email, ordering products or services, submitting inquiries to us or requesting materials. To the extent required by law, Getinge will only use your personal data for the purposes for which you have given your consent.

Access & transfers of your personal data

We have implemented appropriate technical and organizational measures to protect your personal data against loss or unlawful access. The number of persons with access to your personal data is limited. Only individuals associated with Getinge that need to process your personal data in accordance with the purposes above will have access to your personal data.

We will share your personal data with certain companies within Getinge for the purposes described above. Your personal data will also be shared with our warehousing and logistics providers, distributors, sales agents, regulatory agents and other partners who provide services related to the procurement of goods and services and/or related to the promotion, marketing, sale, service, commercialization, technical support, training, distribution, quality control and regulatory compliance of Getinge's products and services, where applicable.

This means that your personal data may be transferred to countries located outside the European Union/ European Economic Area where Getinge and/or its service providers conduct business. Since these countries may have a lower level of protection than that within the EU/EEA, Getinge uses standard contractual clauses approved by the European Commission when transferring personal data to ensure a sufficient level of protection. The standard contractual clauses can be found via the following link: http://ec.europa.eu/justice/data-protection/international-transfers/transfer/index_en.htm.

For how long will your personal data be stored?

Getinge stores your personal data as long as it is necessary to fulfil the above described purposes for which it has been collected, for example, to provide Getinge product support or as long as required by applicable laws.

Your rights and how to contact us

You may at any time request the rectification or erasure of your personal data. You also have the right to request a copy of your personal data from our record.

Further, you have the right to request a limitation of the use of your personal data (for example if you deem the data to be incorrect) or the termination of use of your personal data.

The Getinge entity that is purchasing goods or services from you/your company or selling Getinge products to your company is the controller of the processing of your personal data and responsible for the processing of your personal data in accordance with applicable laws. Please contact the Data Protection Manager by email at data.protection@getinge.com if you have any questions about Getinge's processing of your personal data. If you wish to exercise any of your rights described above, please click [here](#).

If you have a complaint regarding the processing of your personal data by Getinge you are entitled to report any such issues to the applicable supervisory authority governing the personal data processing by Getinge.